



Service Request From

Job#: _____
PLEASE FILL THIS FORM USING CAPTIAL LETTERS

Customer or Company Details

Company Name.....
Contact Name.....
Email.....
Mobile.....
Address.....
..... P Code..... State.....
How did you hear about us?.....



Service Level

- 1. Normal Service, this includes TOSHIBA warranty service.
- 2. Priority Service, jump the queue for \$60 additional.
- 3. Quote required **\$60 Diagnosis Fee, comes off the repair.**

Username..... **Password**.....

Fault/ Work required.....
.....

Pickup or Delivery Collect in store Courier (Fees \$20-\$30)

Upgrades Memory SSD Ext Warranty

Data and Software: Please note that Data is not covered under Warranty, **Fees apply for Data Recovery, and Fees start from \$190.**

- 1. Please attempt to recover my Data, I agree to the Fees Quoted.
- 2. Data not needed, all Programs and Settings will be lost if we Re-image.
- 3. Please leave the Data (HDD) as is, Call if Software is the issue.

Disclaimer: *I hereby authorise Laptop kings to service this PC. Laptop kings accept no responsibility for Data Loss. I accept full responsibility of backing up my own Data and I understand that all programs will be lost if re-imaged. I agree to the Diagnosis fee of \$60.00.*

Customer Authorisation:
Please Sign

Customer Collection:
Please Sign

.....Date.....

.....Date.....