



Service Request From

Cust Ref #..... Job No #.....  
PLEASE FILL THIS FORM USING CAPTIAL LETTERS

Customer or Company Details

Company Name.....  
Contact Name.....  
Email.....  
Mobile.....  
Address.....  
P Code..... State.....  
How did you hear about us?.....



Service Level

- [ ] 1. Normal Service, this includes TOSHIBA warranty service.
- [ ] 2. Priority Service, jump the queue for \$60 additional.
- [ ] 3. Quote required **\$60 Diagnosis Fee, comes off the repair.**

Username..... Password.....

Fault/ Work required.....

Pickup or Delivery [ ] Collect in store [ ] Courier (Fees \$20-\$30)

Upgrades [ ] Memory [ ] SSD [ ] Ext Warranty [ ].....

**Data and Software:** Please note that Data is not covered under Warranty, Fees apply for Data Recovery, and Fees start from \$190.

- [ ] 1. Please attempt to recover my Data, I agree to the Fees Quoted.
- [ ] 2. Data not needed, all Programs and Settings will be lost if we Re-image.
- [ ] 3. Please leave the Data (HDD) as is, Call if Software is the issue.

**Disclaimer:** I hereby authorise Laptop kings to service this PC. Laptop kings accept no responsibility for Data Loss. I accept full responsibility of backing up my own Data and I understand that all programs will be lost if re-imaged. I agree to the Diagnosis fee of \$60.00.

**Customer Authorisation:**  
Please Sign

**Customer Collection:**  
Please Sign

.....Date.....

.....Date.....